

SECTION H

DROUGHT CONTINGENCY PLAN FOR THE

Pleasant Grove Water Supply Corporation

Section I: **Declaration of Policy, Purpose, and Intent**

In order to conserve the available water supply and protect the integrity of water supply facilities, with particular regard for domestic water use, sanitation, and fire protection, and to protect and preserve public health, welfare, and safety and minimize the adverse impacts of water supply shortage or other water supply emergency conditions, the Pleasant Grove Water Supply Corporation hereby adopts the following regulations and restrictions on the delivery and consumption of water.

Water uses regulated or prohibited under this Drought Contingency Plan (the Plan) are considered to be non-essential and continuation of such uses during times of water shortage or other emergency water supply condition are deemed to constitute a waste of water which subjects the offender(s) to penalties as defined in Section XI of this Plan.

Section II: **Public Involvement**

Opportunity for the public to provide input into the preparation of the Plan was provided by the Pleasant Grove Water Supply System by means of public notice of newspaper, and notice of meeting posted at the water Office; and filed with the County Clerk

Section III: **Public Education**

The Pleasant Grove Water Supply Corporation will periodically provide the public with information about the Plan, including information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage. This information will be provided by means of press releases and or utility bill inserts.

Section IV: **Coordination with Regional Water Planning Groups**

The service area of the Pleasant Grove Water Supply Corporation is located within the Region C (regional water planning area or areas) and Pleasant Grove Water Supply Corporation has provided a copy of this Plan to the TNRCC.

Section V: **Authorization**

The PGWS Board of Directors have authorized the contractor and water manager: Fairfield Trucking to implement the applicable provisions of this Plan upon determination that such implementation is necessary to protect public health, safety, and welfare. The Water Contractor, Fairfield Trucking, designee, shall have the authority to initiate or terminate drought or other water supply emergency response measures as described in this Plan.

Section VI: **Application**

The provisions of this Plan shall apply to all persons, customers, and property utilizing water provided by the Pleasant Grove Water Supply. The term "person" and "customer" as used in the Plan include individuals, corporations, partnerships, associations, and all other legal entities.

Section VII: **Definitions**

For the purposes of this Plan, the following definitions shall apply:

Aesthetic water use: water use for ornamental or decorative purposes such as fountains, reflecting pools, and water gardens.

Commercial and institutional water use: water use which is integral to the operations of commercial and non-profit establishments and governmental entities such as retail establishments, hotels and motels, restaurants, and office buildings.

Conservation: those practices, techniques, and technologies that reduce the consumption of water, reduce the loss or waste of water, improve the efficiency in the use of water or increase the recycling and reuse of water so that a supply is conserved and made available for future or alternative uses.

Customer: any person, company, or organization using water supplied by Pleasant Grove Water Supply Corporation.

Domestic water use: water use for personal needs or for household or sanitary purposes such as drinking, bathing, heating, cooking, sanitation, or for cleaning a residence, business, industry, or institution.

Even number address: 911 addresses numbers will be used for this purpose. example: 2, 4,6, or 8, ending number.

Industrial water use: the use of water in processes designed to convert materials of lower value into forms having greater usability and value.

Landscape irrigation use: water used for the irrigation and maintenance of landscaped areas, whether publicly or privately owned, including residential and commercial lawns, gardens, golf courses, parks, and rights-of-way and medians.

Non-essential water use: water uses that are not essential nor required for the protection of public, health, safety, and welfare, including:

- (a) Irrigation of landscape areas, including parks, athletic fields, and golf Courses, except otherwise provided under this Plan;
- (b) Use of water to wash any motor vehicle, motorbike, boat, trailer and airplane Or other vehicle;
- (c) Use of water to wash down any sidewalks, walkways, driveways, parking Lots, tennis courts, or other hard-surfaced areas;
- (d) Use of water to wash down buildings or structures for purposes other than Immediate fire protection;
- (e) Flushing gutters or permitting water to run or accumulate in any gutter or street;
- (f) Use of water to fill, refill, or add to any indoor or outdoor swimming pools or Jacuzzi-type pools;
- (g) Use of water in a fountain or pond for aesthetic or scenic purposes except where Necessary to support aquatic life;
- (h) Failure to repair a controllable lead(s) within a reasonable period after having Been given notice directing the repair of such leak(s); and
- (i) Use of water from hydrants for construction purposes or any other purposes Other than fire fighting.

Odd numbered address: 911 address numbers will be used for this purpose; 1, 3, 5, 7 or 9 ending number.

Section VIII: . Criteria for Initiation and Termination of Drought Response Stages

The Board of Directors and Water Contractor Fairfield Trucking or his/her designee shall monitor water supply and/or demand conditions on a daily basis and shall determine when conditions warrant initiation or termination of each stage of the Plan, that is, when the specified "triggers" are reached.

The triggering criteria described below are based on or less than 200 feet above sea capacity limits.
When the static water level in the Pleasant Grove Water Supply Corporation wells is equal to level.
When the specific capacity of the Pleasant Grove Water Supply Corporation wells is equal to or less than 75% percent of the well's original specific capacity.

Requirements for termination

State I of the Plan may be rescinded when all of the conditions listed as triggering event shave ceased to exist for a period of 10 consecutive days.

Stage 1 Triggers - MILD Water Shortage Conditions

Requirements for initiation

Customers shall be requested to voluntarily conserve water and adhere to the prescribed restrictions on certain water uses, defined in Section VII - Definitions, when static level in well drops to 190 feet.

When the static water level in the Pleasant Grove Water Supply Corporation well(s) is Equal to or less than 200 feet above mean sea level.

When the specific capacity of the Pleasant Grove Water Supply Corporation well(s) is Equal to or less than 75%percent of the well's original specific capacity.

The public water supplier may devise other triggering criteria, which are tailored to its system.

Requirements for initiation

Stage 1 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of 10 consecutive days.

Stage 2 Triggers - MODERATE Water Shortage Conditions

Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain non-essential water uses provided in Section IX of this Plan when well level drops to 190 feet. Ten feet below Stage 1.

Requirements for termination

Stage 2 of the Plan may be rescinded when all of the conditions listed as triggering event have ceased to exist for a period of 10 consecutive days. Upon termination of Stage 2, Stage 1 becomes operative.

Stage 3 Triggers - SEVERE Water Shortage Conditions

Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain non-essential water uses for Stage 3 of this Plan when static water levels in well drops to 180 feet above sea level.

Requirements for termination

Stage 3 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of 10 consecutive days. Upon termination of Stage 3, Stage 2 becomes operative.

Stage 4 Triggers - CRITICAL Water Shortage Conditions

Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain non-essential water uses for Stage 4 of this Plan when static water in wells drops to 170 feet above sea level.

Requirements for termination

Stage 4 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of 10 consecutive days. Upon termination of Stage 4, Stage 3 becomes operative.

Stage 5 Triggers - EMERGENCY Water Shortage Conditions

Requirements for initiation

Customers shall be required to comply with the requirements and restrictions for Stage 5 of this Plan when Water Contractor, Fairfield Trucking, or his/her designee, determines that a water supply emergency exists based on:

1. Static water level in wells.
2. Major water line breaks, or pump or system failures occur, which cause Unprecedented loss of capability to provide water service; or
3. Natural or man-made contamination of the water supply source(s).

Requirements for termination

Stage 5 of the Plan may be rescinded when all of the conditions listed as triggering event have ceased to exist for a period of 10 consecutive days.

Stage 6 Triggers - WATER ALLOCATION

Requirements for initiation

Customers shall be required to comply with the water allocation plan prescribed in Section IX of this Plan and comply with the requirements and restrictions for Stage 5 of this Plan when water I wells drop to 50% of normal capacity.

Requirements for termination

Water allocation may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of 10 consecutive days.

NOTE: *The inclusion of WATER ALLOCATION as part of a drought contingency Plan may not be required in all cases. For example: for a given water Supplier, an analysis of water supply availability under drought of record Conditions may indicate that there is essentially no risk of water supply Shortage. Hence, a drought contingency plan for such a water supplier Might only address facility capacity limitations and emergency conditions (e.g., supply source contamination and system capacity limitations).*

Section IX: Drought Response Stages

The Water Contractor Fairfield Trucking, or his/her designee, shall monitor water supply and/or demand conditions on a daily basis and, in accordance with the triggering criteria set forth I Section VIII of this Plan, shall determine that a mild, moderate, severe, critical, emergency or water shortage condition exists and shall implement the following notification procedures:

Notification:

Notification of the Public:

The PGWSC Board of Directors or their designee shall notify the public by means of:

Publication in a newspaper of general circulation;
Direct mail to each customer

Additional Notification:

The PGWSC board of Directors or his/her designee shall notify directly, or cause to be notified directly, the following individuals and entities:

Examples: One or more of the following:

Fire Chief(s)
City and/or County Emergency Management Coordinator(s)
County Judge & Commissioner(s)
TNRCC (required when mandatory restrictions are imposed)
Major water users

NOTE: *The plan should specify direct notice only as appropriate to respective Drought stages.*

Stage 1 Response ~ MILD Water Shortage Conditions

Goal: Achieve a voluntary 10 percent (10%) reduction in total water use:

Supply Management Measures:

Describe measures, if any, to be implemented directly by (name of water Supplier) to manage limited water supplies and/or reduce water demand. Examples include reduced or discontinued flushing of water mains, Activation and use of an alternative supply source(s); use of reclaimed Water for non-potable purposes.

Voluntary Water Use Restrictions:

- (a) Water customers are requested to voluntarily limit the irrigation of landscaped Areas to Sundays and Thursdays for customers with a street address ending in an Even number (0, 2, 4,6 or 8), and Saturdays and Wednesdays for water customers With a street address ending in an odd number (1,3,5, 7 or 9), and to irrigate Landscapes only between the hours of midnight and 10:00 a.m. and 8:00 p.m. To midnight on designated watering days.
- (b) All operations of the Pleasant Grove Water Supply Corporation shall adhere to Water use restrictions prescribed for Stage 2 of the Plan.
- (c) Water customers are requested to practice water conservation and to minimize or Discontinue water use for non-essential purposes.

Stage 2 Response - MODERATE Water Shortage Conditions

Goal: Achieve a 25% percent reduction in total water use.

Supply Management Measures:

Describe measures, if any, to be implemented directly by Pleasant Grove Water Supply Corporation to manage limited water supplies and/or reduce Water demand.

Examples include: reduced or discontinued flushing of water mains, reduced Or discontinued irrigation of public landscaped areas; use of an alternative Supply source(s); use of reclaimed water for non-potable purposes.

Water Use Restrictions- Under threat of penalty for violation, the following water use Restrictions shall apply to all persons:

- (a) Irrigation of landscaped areas with hose-end sprinklers or automatic irrigation Systems shall be limited to Sundays and Thursdays for customers with a 911 Address ending in an even number (0, 2, 4, 6 or 8), and Saturdays and Wednesdays for water customers with a 911 address ending in an odd number (1,3,5, 7 or 9), and irrigation of landscaped areas is further limited to the hours of 12:00 midnight until 10:00 a.m. and between 8:00 p.m. and 12:00 midnight on designated watering days. However, irrigation of landscaped areas is permitted at any time if it is by means of a hand-held hose, a faucet filled bucket or watering can of five (5) gallons or less, or drip irrigation system.

- (b) Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or Other vehicle is prohibited except on designated watering days between the hours Of 12:00 midnight and 10:00 a.m. and between 8:00 p.m. and 12:00 midnight. Such washing, when allowed, shall be done with a hand-held bucket or a hand-held Hose equipped with a positive shutoff nozzle for quick rises. Vehicle washing may be done at any time on the immediate premises of a commercial car wash or commercial service station. Further, such washing may be exempted from these regulations if the health, safety, and welfare of the public are contingent upon frequent vehicle cleansing, such as garbage trucks and vehicles used to transport food and perishables.
- (c) Use of water to fill, refill, or add to any indoor or outdoor swimming pools, wading pools, or Jacuzzi-type pools is prohibited except on designated watering days between the hours of 12:00 midnight and 10:00 a.m. and between 8:00 p.m. and 12:00 midnight.
- (d) Operation of any ornamental fountain or pond for aesthetic or scenic purposes is Prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a re-circulation system.
- (e) Use of water from hydrants shall be limited to fire fighting, related activities, or other Activities necessary to maintain public health, safety, and welfare, except that use of water from designated fire hydrants for construction purposes may be allowed under special permit from the Pleasant Grove Water Supply Corporation.
- (f) Use of water for the irrigation of golf course greens, tees, and fairways is prohibited Except on designated watering days between the hours of 12:00 midnight and 10:00 a.m. and between 8:00 p.m. and 12:00 midnight. However, if the golf course utilizes a water source other than that provided by the Pleasant Grove Water Supply Corporation that entity should not be subject to these regulations.
- (g) All restaurants are prohibited from serving water to patrons except upon request of The patron.
- (h) The following uses of water are defined as non-essential and are prohibited:
 - 1. Wash down of any sidewalks, walkways, driveways, parking lots, Tennis courts, or other hard-surfaced areas;
 - 2. Use of water to wash down buildings or structures for purposes other than immediate fire protection;
 - 3. Use of water for dust control;
 - 4. Flushing gutters or permitting water to run or accumulate in any gutter or street; and

- (i) Failure to repair a controllable lead(s) within a reasonable period after having been given notice directing the repair of such leak(s).

Stage 3 Response - SEVERE Water Shortage Conditions

Goal: Achieve a 50% percent reduction in total water use.

Supply Management Measures:

Describe measures, if any, to be implemented directly by Pleasant Grove Water Supply Corporation to manage limited water supplies and/or reduce water demand. Examples include: reduced or discontinued flushing of water mains, reduced or discontinued irrigation of public landscaped areas; use of an alternative supply source(s); use of reclaimed water for non-potable purposes.

Water Use Restrictions- All requirements of Stage 2 shall remain in effect during Stage 3 except:

- (a) Irrigation of landscaped areas shall be limited to designated watering days between the hours of 12:00 midnight and 10:00 a.m. and between 8:00 p.m. and 12:00 midnight and shall be by means of hand-held hoses, hand-held buckets, drip irrigation, or permanently installed automatic sprinkler system only. The use of hose-end sprinklers is prohibited at all times.
- (b) The Pleasant Grove Water Supply Corporation prohibits the watering of golf course tees unless the golf course utilizes a water source other than that provided.
- (c) The use of water for construction purposes from designated fire hydrants under special permit is to be discontinued.

Stage 4 Response - CRITICAL Water Shortage Conditions

Goal: Achieve a 60% percent reduction in total water use

Supply Management Measures:

Describe measures, if any, to be implemented directly by Pleasant Grove Water Supply Corporation to manage limited water supplies and/or reduce water demand. Examples include: reduced or discontinued flushing of water mains, reduced or discontinued irrigation of public landscaped areas; use of an alternative supply Source(s); use of reclaimed water for non-potable purposes.

Water Use Restrictions: All requirements of Stage 2 and 3 shall remain in effect during Stage 4 except:

- (a) Irrigation of landscaped areas shall be limited to designated watering days Between the hours of 6:00 a.m. and 10:00 a.m. and between 8:00 p.m. and 12:00 midnight and shall be by means of hand-held hoses, hand-held buckets, or drip irrigation only. The use of hose-end sprinklers or permanently installed automatic sprinkler systems is prohibited at all times.
- (b) Use of water to wash any motor vehicle, motorbike; boat, trailer, airplane or other Vehicle not occurring on the premises of a commercial car wash and commercial service stations and not in the immediate interest of public health, safety, and welfare is prohibited. Further, such vehicle washing at commercial car washes and commercial service stations shall occur only between the hours of 6:00 a.m. and 10:00 a.m. and between 6:00 p.m. and 10:00 p.m.
- (c) The filling, refilling, or adding of water to swimming pools, wading pools, and Jacuzzi-type pools is prohibited.
- (d) Operation of any ornamental fountain or pond for aesthetic or scenic purposes Is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.

- (e) No application for new, additional, expanded, or increased-in-size water service Connections, meters, service lines, pipeline extensions, mains, or water service Facilities of any kind shall be approved, and time limits for approval of such Applications are hereby suspended for such time as this drought response stage or A higher-numbered stage shall be in effect.

Stage 5 Response - EMERGENCY Water Shortage Conditions

Goal: Achieve a 70% percent reduction in total water use.

Supply Management Measures:

*Describe measures, if any, to be implemented directly by Pleasant Grove Water Supply Corporation to manage limited water supplies and/or reduce water demand
Examples include: reduced or discontinued flushing of water mains, reduced or Discontinued irrigation of public landscaped areas; use of an alternative Supply source(s); use of reclaimed water for non-potable purposes.*

Water Use Restrictions: all requirements of Stage 2,3, and 4 shall remain in effect during Stage 5 except:

- (a) Irrigation of landscaped areas is absolutely prohibited.
- (b) Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is absolutely prohibited.

Stage 6 Response - WATER ALLOCATION

In the event that water shortage conditions threaten public health, safety, and welfare, the Board of Directors and or Water Contractor Fairfield Trucking is hereby authorized to allocate water according to the following water allocation plan:

Single-Family Residential Customers

The allocation to residential water customers residing in a single-family dwelling shall be as follows:

Persons per Household	Gallons per Month
1 or 1	6,000
3 or 4	7,000
5 or 6	8,000
7 or 8	9,000
9 or 10	10,000
11 or more	12,000

"Household" means the residential premises served by the customer's meter. "Persons per household" includes only those persons currently physically residing at the premises and expected to reside there for the entire billing period. It shall be assumed that a particular customer's household is comprised of two (2) persons unless the customer notifies the Pleasant Grove Water Supply Corporation of a greater number of persons per household on a form prescribed by the Board of Directors. The Board of Directors shall give their best effort to see that such forms are mailed, otherwise provided, or made available to every residential customer. If, however, a customer does not receive such a form, it shall be the customer's responsibility to go to the Pleasant Grove Water Supply, (Fairfield, Trucking) office to complete and sign the form claiming more than two (2) persons per household. New customers may claim more persons per household at the time of applying for water service on the form prescribed by the Board of Directors. When the number of persons per household increases so as to place the customer in a different allocation category, the customer may notify the Pleasant Grove Water Supply Corporation on such form and the change will be implemented in the next practicable billing period. If the number of persons in a household is reduced, the customer shall notify the Pleasant Grove Water Supply Corporation in writing within two (2) days. In prescribing the method for claiming more than two (2) persons per household, the Board of Directors shall adopt methods to ensure the accuracy of the claim. Any person who knowingly, recklessly, or with criminal negligence falsely reports the number of persons in a household or fails to timely notify the Pleasant Grove Water Supply Corporation of a reduction in the number of persons in a household shall be fined not less than \$100.00.

Residential water customers shall pay the following surcharges:

\$25.00 for the first 1,000 gallons over allocation.

\$50.00 for the second 1,000 gallons over allocation.

\$75.00 for the third 1,000 gallons over allocations.

\$100.00 for each additional 1,000 gallons over allocation.

Surcharges shall be cumulative.

Commercial Customers

A monthly water allocation shall be established by the PGWSC Board of Directors, or their designee, for each nonresidential commercial customer other than an industrial customer who uses water for processing purposes. The non-residential customer's allocation shall be approximately 75% percent of the customer's usage for corresponding month's billing period for the previous 12 months. If the customer's billing history is shorter than 12 months, the monthly average for the period for which there is a record shall be used for any monthly period for which no history exists. Provided, however, a customer, ___ percent of whose monthly usage is less than ___ gallons, shall be allocated ___ gallons. The Board of Directors or their designee, shall give their best effort to see that notice of each non-residential customer's allocation is mailed to such customer. If, however, a customer does not receive such notice, it shall be the customer's responsibility to contact the Pleasant Grove Water Supply Corporation to determine the allocation. Upon request of the customer or at the initiative of the Water Contractor (Fairfield, Trucking), the allocation may be reduced or increased if, (1) the designated period does not accurately reflect the customer's normal water usage; (2) one nonresidential customer agrees to transfer part of its allocation to another nonresidential customer, or; (3) other objective evidence demonstrates that the designated allocation is inaccurate under present conditions. A customer may appeal an allocation established hereunder to the Board of Directors or alternatively, special water allocations review committee. Nonresidential commercial customers shall pay the following surcharges:

Customers whose allocation is 1,000 gallons through 40,000 gallons per month:

- \$25.00 per thousand gallons for the first 1,000 gallons over allocation.
- \$50.00 per thousand gallons for the second 1,000 gallons over allocation.
- \$75.00 per thousand gallons for the third 1,000 gallons over allocation.
- \$100.00 per thousand gallons for each additional 1,000 gallons over allocation.

Customers whose allocation is 40,000 gallons per month or more:

- ___ times the block rate for each 1,000 gallons in excess of the allocation up through 5 percent (5%) above allocation .
- ___ times the block rate for each 1,000 gallons from 5 percent (5%) through 10 percent (10%) above allocation.
- ___ times the block rate for each 1,000 gallons from 10 percent (10%) through 15 percent (15%) above allocation.
- 2 times the block rate for each 1,000 gallons more than 15 percent (15%) above allocation.

The surcharges shall be cumulative. As used herein, "block rate" means the change to the customer per 1,000 gallons at the regular water rate schedule at the level of the customer's allocation.

Industrial Customers

A monthly water allocation shall be established by the PGWSC Board of Directors or their designee, for each industrial customer, which uses water for processing purposes. The industrial customer's allocation shall be approximately 90% percent of the customer's water usage baseline. Ninety (90) days after the initial imposition of the allocation for industrial customers, the industrial customer's allocation shall be further reduced to 85% percent of the customer's water usage baseline. The industrial customer's water use baseline will be computer on the average water use for the 12-month period ending prior to the date of implementation of Stage 2 of the Plan. If the industrial customer's billing history is shorter than 6 months, the monthly average for the period for which there is a record shall be used for any monthly period for which no billing history exists. The PGWSC Board of Directors, or their designee, shall give their best effort to see that notice of each industrial customer's allocation is mailed to such customer. If, however, a customer does not receive such notice, it shall be the customer's responsibility to contact the Pleasant Grove Water Supply Corporation to determine the allocation, and the allocation shall be fully effective notwithstanding the lack of receipt of written notice. Upon request of the customer or at the initiative of the Water Contractor

(Fairfield Trucking), the allocation may be reduced or increased; (1) if the designated period does not accurately reflect the customer's normal water use because the customer had shutdown a major processing unit for repair or overhaul during the period; (2) the customer has added or is in the process of adding significant additional processing capacity; (3) the customer has shutdown or significantly reduced the production of a major processing unit; (4) the customer has previously implemented significant permanent water conservation measures such that the ability to further reduce water use is limited; (5) the customer agrees to transfer part of its allocation to another industrial customer; or (6) if other objective evidence demonstrates that the designated allocation is inaccurate under present conditions. A customer may appeal an allocation established hereunder to the PGWSC Board of Directors or alternatively, special water allocations review committee. Industrial customers shall pay the following surcharges:

Customers whose allocation is 1,000 gallons through 20,000 gallons per month:

- \$25.00 per thousand gallons for the first 1,000 gallons over allocation.
- \$50.00 per thousand gallons for the second 1,000 gallons over allocation.
- \$75.00 per thousand gallons for the third 1,000 gallons over allocation.
- \$100.00 per thousand gallons for each additional 1,000 gallons over allocation .

Customers whose allocation is 20,000 gallons per month or more:

- ___ times the block rate for each 1,000 gallons in excess of the allocation up through 5 percent (5%) above allocation.
- ___ times the block rate for each 1,000 gallons from 5 percent (5%) through 10 percent (10%) above allocation.
- ___ times the block rate for each 1,000 gallons from 10 percent (10%) through 15 percent (15%) above allocation.
- 2 times the block rate for each 1,000 gallons more than 15 percent (15%) above allocation.

The surcharge shall be cumulative. As used herein, "block rate" means the charge to the customer per 1,000 gallons at the regular water rate schedule at the level of the customer's allocation.

Section X: Enforcement

- (a) No person shall knowingly or intentionally allow the use of water from the Pleasant Grove Water Supply Corporation for residential, commercial, industrial, agricultural, Governmental, or any other purpose in a manner contrary to any provision of this Plan, or in an amount in excess of that permitted by the drought response stage in effect at the time pursuant to action taken by PG WSC Board of Directors, or their designee, in accordance with provisions of this Plan.

- (b) Any person who violates this Plan is guilty of a misdemeanor and, upon conviction Shall be punished by a fine of not less than \$100.00 dollars and not more than \$200.00 dollars. Each day that one or more of the provisions in this Plan is violated shall constitute a separate offense. If a person is convicted of three or more distinct violations of this Plan, the Water Contractor shall, upon due notice to the customer, be authorized to discontinue water service to the premises where such violations occur. Services discontinued under such circumstances shall be restored only upon payment of a re-connection charge, hereby established at \$60.00, and any other costs incurred by the Pleasant Grove Water Supply Corporation in discontinuing service. In addition, suitable assurance must be given to the Water contractor (Fairfield Trucking) that the same action shall not be repeated while the Plan is in effect. Compliance with this plan may also be sought through injunctive relief in the district court
- (c) Any person, including a person classified as a water customer of the Pleasant Grove Water Supply Corporation, in apparent control of the property where a violation occurs or originates shall be presumed to be the violator, and proof that the violation occurred on the person's property shall constitute a refutable presumption that the person in apparent control of the property committed the violation, but any such person shall have the right to show that he/she did not commit the violation. Parents shall be presumed to be responsible for violations of their minor children and proof that a violation, committed by a child, occurred on property within the parents' control shall constitute a refutable presumption that the parent committed the violation, but any such parent may be excused if he/she proves that he/she had previously directed the child not to use the water as it was used in violation of this Plan and that the parent could not have reasonably known of the violation.
- (d) Any employee of the Pleasant Grove Water Supply Corporation, Water Contractor (Fairfield Trucking), police officer, or other employee designated by the Board of Directors, may issue a citation to a person he/she reasonably believes to be in violation of this Ordinance. The citation shall be prepared in duplicate and shall contain the name and address of the alleged violator, if known, the offense charged, and shall direct him/her to appear in the Justice of the Peace court on the date shown on the citation for which the date shall not be less than three (3) days nor more than five (5) days from the date the citation was issued. The alleged violator shall be served a copy of the citation. Service of the citation shall be complete upon delivery of the citation to the alleged violator, to an agent or employee of a violator, or to a person over fourteen (14) years of age who is a member of the violator's immediate family or is a resident of the violator's residence. The alleged violator shall appear in Justice of the Peace court to enter a plea of guilty or not guilty for the violation of this Plan. If the alleged violator fails to appear in municipal court, a warrant for his/her arrest may be issued. A summons to appear may be issued in lieu of an arrest Warrant. These cases shall be expedited and given preferential setting in Justice of the Peace court before all-other cases.

Section XI: Variances

The PGWSC Board of Directors, or their designee, may, in writing, grant temporary variance for existing water uses otherwise prohibited under this Plan if it is determined that failure to grant such variance would cause an emergency condition adversely affecting the health, sanitation, or fire protection for the public or the person requesting such variance and if one or more of the following conditions are met:

- (a) Compliance with this Plan cannot be technically accomplished during the duration of the water supply shortage or other condition for which the Plan is in effect.
- (b) Alternative methods can be implemented which will achieve the same level of reduction in water use.

Persons requesting an exemption from the provisions of this Ordinance shall file a petition for variance with the Pleasant Grove Water Supply Corporation within five (5) days after the Plan or a particular drought response stage has been invoked. All petitions for variances shall be reviewed by the PGWSC Board of Directors, or their designee, and shall include the following:

- (a) Name and address of the petitioner(s).
- (b) Purpose of water use.
- (c) Specific provision(s) of the Plan from which the petitioner is requesting relief.
- (d) Detailed statement as to how the specific provision of the Plan adversely affects the petitioner or what damage or harm will occur to the petitioner or others if the petitioner complies with this Ordinance.
- (e) Description of the relief requested.
- (f) Period of time for which the variance is sought.
- (g) Alternative water use restrictions or other measures the petitioner is taking or proposes to take to meet the intent of this Plan and the compliance date.
- (h) Other pertinent information.

Variances granted by the _____ (name of water supplier) shall be subject to the following conditions, unless waived or modified by the _____ (designated official) or his/her designee:

- (a) Variances granted shall include a timetable for compliance.
- (b) Variances granted shall expire when the Plan is no longer in effect, unless the petitioner has failed to meet specific requirements.

No variance shall be retroactive or otherwise justify any violation of this Plan occurring prior to the issuance of the variance.