

LEAD & COPPER RULE MONITORING AND REPORTING VIOLATION
MANDATORY LANGUAGE - TIER III

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Pleasant Grove WSC has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During June 1 -September 30th 2025, we did not complete all notification requirements.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for [these contaminants], how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
<i>Lead and copper tap water sampling</i>	<i>Every 3 years</i>	<i>10</i>	<i>June 1 – Sept 30 2025</i>	<i>September 16, 2025</i>
<i>Lead and Copper entry point sampling</i>				
<i>Water quality parameters</i>				

What is being done?

We are working to correct the problem. For more information, please contact Kelli Stamper at (903)389-9644 or PO Box 695 Fairfield, TX 75840

We did the proper testing, samples were good and water is safe. We did not properly notify the customer after the sampling was completed.

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Pleasant Grove WSC. Public Water System Number: TX0810015
Date Distributed: February 20, 2026

Instructions for preparing the required Public Notice:

Recopy the mandatory language above and insert the underlined information in the spaces indicated.

Public Notice delivery timelines:

The initial public notice shall be issued as soon as possible, but in no case later than 12 months following the initial violation. All notifications require the attached Certificate of Delivery due 10 days from the posting date of the above notice. Public notice delivery may be provided by the Consumer Confidence Report (CCR), if 12 month requirement is met.

Refer to 30 TAC §290.122 for additional information on Public Notification.